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San Francisco Chronicle

High-Tech Propaganda War

Sand Hill foes, proponents hitting residents on all fronts

Bill Workman, Chronicle Peninsula Bureau
Monday, January 27, 1997

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The debate over Sand Hill Road is the latest example of the sophisticated way the town and gown wars are fought in the Stanford University community.

What is essentially a battle over a road and development proposal is being fought with all the intellectual might and marketing know-how both sides can muster -- in competing Web sites, polished marketing campaigns and dueling letters to the editor.

For the past nine months, Stanford has had a web page detailing its \$342 million development proposal featuring colorful artists' drawings, maps and strategically placed ``at-a-glance'' graphics that crisply highlight the best possible spin the university's public relations staff can put on the controversy.

Opponents have struck back with online assaults on Stanford. The Civic League of Palo Alto, rejuvenated just in time for the Sand Hill struggles, and the recently formed Mid-Peninsula Action for Tomorrow (MPACT) representing Palo Alto, Menlo Park and Portola Valley residents, each boast their own web pages. The sites catalog what the groups see as fatal flaws in Stanford's designs and outline alternative measures.

``This has certainly become a battle of sound bites, hot-button words and visual images," said Dan Dipperry, an MPACT leader and a retired executive with Batten, Barton, Durstine & Osborne, a renowned international advertising firm. Dipperry has put together an ad campaign in local newspapers to rally the opposition.

Almost daily for two weeks, MPACT has run three-quarter-page tabloid ads warning readers that widening Sand Hill Road, as Stanford has proposed, will only make traffic worse. One layout shows clogged commute traffic at the Sand Hill intersection with Santa Cruz Avenue and trumpets: ``If you think Sand Hill is bad now . . . wait till it's four lanes."

Not to be outdone, Stanford last week circulated a glossy brochure inserted in the same newspapers, reciting a litany of the housing, traffic, commercial and environmental benefits the university insists the project will bring.

The report included a ``Dear Neighbor" message from Stanford President Gerhard Casper, emphasizing that Stanford has planned Sand Hill with ``acute sensitivity to the interests and needs of the surrounding community."

For the past four years, top Stanford officials spent nights and weekends attending public hearings, community workshops and forums and neighborhood coffee klatches lobbying for the Sand Hill plans, first made public in December 1992.

``America fought the Civil War in less time than it will have taken us to get the current version of the Sand Hill Road projects approved," said Larry Horton, Stanford's director of governmental affairs.

Not surprising in a highly educated community where the print media still weigh heavily in the public mind, it has been the letters-to-the-editor pages where the Sand Hill dispute has been most eagerly joined.

In recent weeks, newspapers serving the region have set aside large chunks of space for letters and op-ed pieces often written by top professionals in development, transportation



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and planning, dealing solely with Sand Hill.

Among other things, the letters spawned a running dispute over the political correctness of project foes who describe the meadow where Stanford plans to put housing as ``Ohlone Field," a reference to archaeological digs along San Francisquito Creek that unearthed links to the area's Native American heritage.

Laura Jones, a Stanford archaeologist who monitors the digs, has taken opponents to task in print for using the Ohlone name. Descendants of the tribe that once lived along the creek prefer to be called Muwekma, she argued.

Jones contended that Sand Hill opponents are using the better-known Ohlone name to plant the idea that the university ``cares more for housing than for archaeological sites or indigenous cultures, which is simply untrue."

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